

## GBGH Annual Community Update



## A MESSAGE TO OUR COMMUNITY

Since Georgian Bay General Hospital's (GBGH) 2021-2022 fiscal year came to a close on March 31, we've had time to reflect on the year that's past - a year full of challenges and of course, successes due to the exceptional efforts of the GBGH Team. Through it all, we have persisted in growing GBGH's programming to align with our community's needs. Just when we've thought times were returning to some normalcy, we've been confronted with constant change due to the evolution of the pandemic and emerging staffing challenges.

The province-wide shortage of health human resources has touched every hospital and GBGH is not excluded from these pressures. Staffing has been at the top of our minds for the past year and will continue being a priority. Our GBGH team has been an ongoing source of inspiration as they've made tremendous sacrifices to be there for the hospital and patients. They continue to show unwavering dedication throughout the challenges of the past year and throughout it all, they are responsible for significant accomplishments:

## ENGAGEMENT \& INCLUSIVENESS

- GBGH made an important addition to the Birthing program through the recruitment of a permanent obstetrician-gynecologist - to grow the program and provide specialized gynecological care
- On Canada's first National Day of Truth \& Reconciliation, GBGH hosted an event to increase awareness among its team members of the residential school system, and its impact on Indigenous history and culture


## OUALITY \& SAFETY

- To reduce wait times and improve access for our community, GBGH expanded its hours of operation for ultrasound procedures during the evenings and weekend, reducing wait times to just 12 days - well below the provincial average
- With the addition of a technologist certified in musculoskeletal (MSK) ultrasound last fall, GBGH is now able to offer this new, important service to our community
- A significant investment in the hospital's infrastructure, GBGH installed new chillers and cooling towers for the comfort of patients and to ensure humidity levels remain consistent throughout the hospital, an important safety measure


## ACCOUNTABILITY \& SUSTAINABILITY

- Given the increasing volume of mental health visits to the hospital's Emergency department, we submitted a Stage 2 proposal to bring a comprehensive acute mental health program to GBGH, including acute, geriatric and psychiatric ICU beds and a day hospital program to ease patients' transition from acute care
- With growing patient volumes, GBGH completed Master Planning to determine the future needs of the hospital which resulted in the Stage 1 submission for a proposed future hospital with 244 inpatient beds - more than double the hospital's current size
- Executed a surgical optimization plan to grow the surgical program with expanded general surgery, urology and orthopedic services to ensure patients can receive this care closer to home

Finally, the communities GBGH serves continued to steadfastly stand behind their hospital and we are grateful for their ongoing support. We wouldn't be able to do what we do - for patients and our community - without your confidence and contributions. Although 2021-22 remained a challenging year, we were able to continue providing exceptional care because of you.

Matthew Lawson
Interim President and CEO, GBGH

Tim Kastelic
Chair, GBGH Board of Directors

## GBGH BY THE NUMBERS 2021-2022

## \$80 MILLION ANNUAL BUDGET

## 113

11,340 AMBULATORY CARE PATIENTS


