



MY GBGH

Community eNewsletter

What are we sailing toward? GBGH's Strategic Plan 2018 - 2023



June 1, 2018 was a historic day for GBGH. It was the day the hospital launched its new Strategic Plan 2018-2023 to its people - staff and credentialed staff - and volunteers. Now it is time to let our patients, community and partners understand where we're headed.

The plan will serve as GBGH's map for the next five years, helping the hospital prioritize and ensure our actions align with our strategic directions.

Developed over the past 18 months with significant stakeholder engagement from internal and external stakeholders, we are now in the early days of developing and implementing the action plans that will advance our strategy and help us meet objectives.

Our vision has remained the same - *Exceptional Care, Every Person, Every Time* - but our Mission and Values have changed. GBGH's Mission going forward is to *Improve the Health of the Communities We Serve* while always adhering to our values of *Respect, Accountability, Excellence and Compassion*.

Also, GBGH's has developed three strategic themes - Engagement & Inclusiveness, Quality & Safety, and Accountability & Sustainability - under which we have aligned our strategic directions and objectives.

For more information on GBGH's new strategic directions and objectives, please see page 2.

News and Upcoming Events



2018

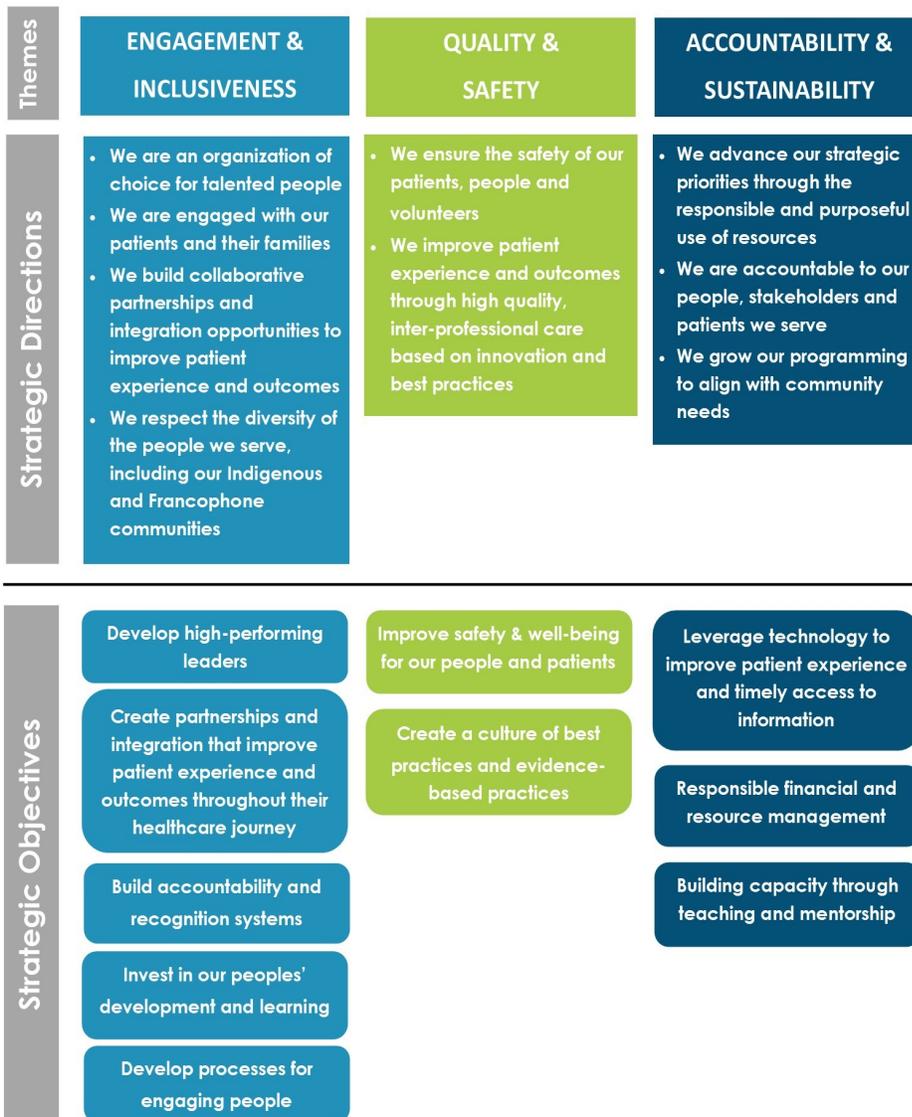
On June 28, check out the hospital and Foundation annual report released with The Mirror newspaper or online at gbgh.on.ca



Date: Saturday, August 18, 2018
Place: The home of Frank & Helen Morneau in Thunder Beach
Tickets: \$150 each (only 175 tickets to be sold)
 For more information, please contact Shelly Price at 705-526-GIVE (4483) or prices@gbgh.on.ca

Lining it all up... (Strategic Plan continued)

GBGH's new strategic themes were inspired by the directions and objectives both internal and external stakeholders determined to be important for GBGH. Let's take a look at how it all lines up:

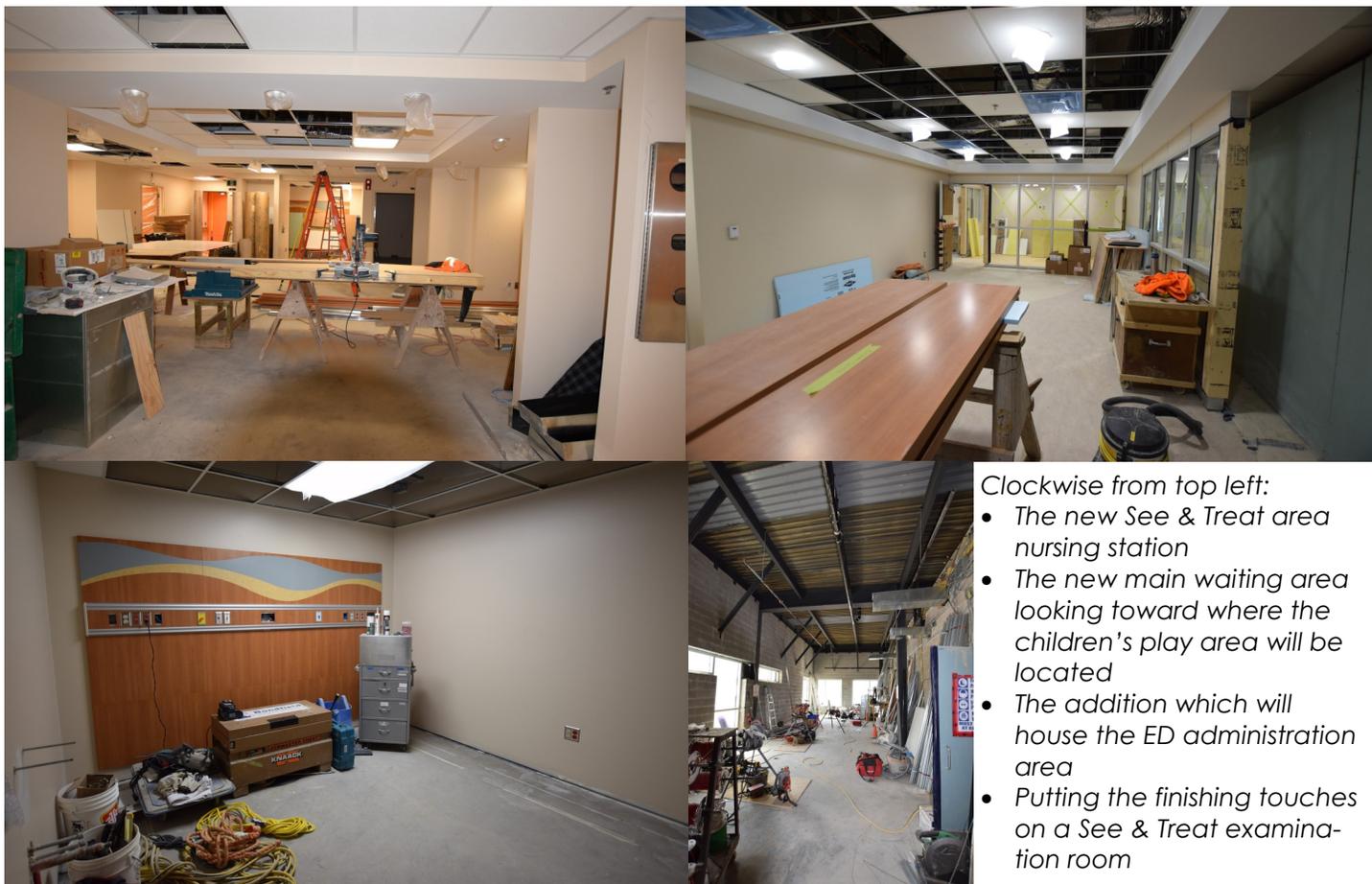


Offering students a glimpse of community medicine



During Rural Medicine Week in early June, GBGH hosted a Skills Day for 10 family medicine residents. The students experienced many facets of community medicine and built their skills by learning from some of GBGH's talented staff and physicians. GBGH has been offering the program for 14 years as part of its physician recruitment strategy.

Photo: Dr. Eileen Sacks demonstrates sutures for three students.



Clockwise from top left:

- The new See & Treat area nursing station
- The new main waiting area looking toward where the children's play area will be located
- The addition which will house the ED administration area
- Putting the finishing touches on a See & Treat examination room

GBGH Emergency department update

Although expected to be open in time for the busy summer season at Georgian Bay General Hospital (GBGH), the final phase of construction on the Emergency department (ED) construction is delayed. The hospital expected its ED redevelopment to be complete this month, but is now working on timelines for later this summer.

One of the significant construction delays has been sourcing some materials for Phase 3 to be consistent with those used in the previous two construction phases (completed in 2014 and 2017). With many moving parts in any construction project, GBGH now aims to take possession of the new See & Treat and waiting room area in late July, taking a few weeks to equip and train staff in the space with an anticipated opening in mid-August. The ED administration area and grand opening is not expected to be complete until September.

"This final phase continues to be very challenging, especially going into our busy summer season," says Lorraine Harker, ED manager, GBGH. "It's quite common on an average day in the off season we will see approximately 110 visits to our ED. In the summer, our daily average is around 140 and on a long weekend, it's not uncommon for us to peak as high as 160 to 180 visits per day. This can be very challenging at the best of times, let alone when we are under construction in

vital areas of our department."

This final phase, which began in December 2017, has caused the closure of the main waiting room, the See & Treat area, main hallway from Diagnostic Imaging/main entrance to the ED and the department's administration areas. Over the winter, measures such as a temporary waiting rooms were set-up elsewhere in the department. A temporary See & Treat area was established, but given its smaller size, it's difficult to meet the demand. More than 60 per cent of ED patients are directed to the See & Treat area.

Even though GBGH has recently gained some room back, the hospital's ED space is still very limited. GBGH asks patients for their cooperation and understanding during the remainder of the redevelopment.

"This is obviously not an ideal scenario going into our summer season when the population in our area grows from 55,000 to 200,000 people," says Gail Hunt, president and CEO, GBGH. "Our ED team will continue to do their best to meet the growing demand the hospital will see in the coming months. With every summer season, we always hope cottagers and tourists don't need us, but if they do, we are certainly here for them."