

RESOURCES

- RNR Patient Transfer Service -
1-866-567-1001
- Bellfam Patient Transfer Services
705-814-9885
- Liz Acs Home Care Services -
705-538-0579
- Home-at-Last (for discharges only,
application is required) -
705-728-1734

The above is provided for information only and Georgian Bay General Hospital is in no way responsible for the services provided.

Information:

GBGH's Finance Department and Discharge Planners are resources for patients and/or decision makers for information on:

- Financial Issues
- Alternative Resources
- Community Services

For Finance Department call
705-549-7431 ext. 5129

For Discharge Planners call
705-526-1300 ext. 5421 or 5422

For Social Workers call
705-549-7431 ext. 5380 or 5381

Georgian Bay General Hospital assumes no responsibility for services provided by private transportation services.



PATIENT TRANSPORTATION SERVICES



PENETANGUISHENE SITE
25 JEFFERY ST.,
PENETANGUISHENE

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MIDLAND SITE
1112 ST. ANDREW'S DRIVE,
MIDLAND

WHEN DO I USE PRIVATE PATIENT TRANSPORTATION SERVICES?

For patients requiring a stretcher or wheelchair transport, hospital staff can arrange transportation with a private transportation company. The patient must pay the full fee for a private patient transportation service when the patient is discharged to a private residence or to a nursing home or non-licensed facility for non-medical purposes.

For trauma patients and patients with extended benefits, the cost of the patient transfer may be covered by the insurance company.

CAN FRIENDS AND FAMILY BRING ME HOME OR TAKE ME TO MY APPOINTMENT?

If you are ambulatory and able to safely ride in a car the hospital recommends that you plan your ride home or to your appointment with family or friends.

CAN I USE A TAXI SERVICE?

A patient can be transported by a taxi or wheelchair cab to take you to appointments when you are discharged from hospital. This information is available in the yellow pages of the telephone directory.

WILL GBGH PAY FOR IN-PATIENT TRANSPORTATION TO MEDICAL APPOINTMENTS?

GBGH will pay for non-ambulance patient transportation (private patient transfer service or taxi) when the appointment is related to current in-patient medical care. If the patient is stable and ambulatory, family or a substitute decision maker are encouraged to drive the patient. This helps the hospital keep costs low.



RESPONSIBILITIES OF THE PATIENT AND/OR FAMILY

For non-medically required appointments the patient and/or family must make transportation arrangements so appointments are not missed.

When an alternate patient transfer service is used, a specific date/time for the transfer can be established and agreed upon by the patient/family, receiving facility and the in-patient unit. A daytime transfer is preferred. Daytime transfers help the receiving facility staff (if applicable) or Community Care Access Centre (CCAC) staff, and others, settle the patient into his or her surroundings.

RESIDENTS OF RESIDENTIAL FACILITIES

Residents from long term care homes and residential facilities are responsible for return transportation from ambulatory appointments, diagnostic procedures and consultations and, emergency department visits.